

## Lifesize® Cloud Core Subscription Plan

Experience award-winning audio, web and video conferencing that goes everywhere you do

At Lifesize, we believe that every person and every meeting room in your organization deserves to be video-enabled with the best communication tool available, Lifesize Cloud. And now you can get up and running with our Core Subscription Plan.

With our Core Subscription Plan, you get access to features like instant calling, unlimited meetings and audio, screen sharing and more. Lifesize Cloud is simply the best way for your entire organization to connect over video when you need to get business done. And there are plenty more options when you're ready to take your meeting experience to the next level.



### Who is it ideal for?

It is ideal for small organizations and workgroups that want to get started with Lifesize Cloud and get the connection they're looking for, on any device



### How does it work?

Contact your local Lifesize Sales Representative, who will provide a quote based on the number of users and rooms you'd like to entitle



### What is so great about this plan?

The Lifesize Core Subscription Plan offers an easy way for you to get up and running on Lifesize Cloud and experience easy-to-use, feature-rich audio, web and video conferencing

### Features included in all plans:

- One-on-one and group calls
- Paired HD camera systems
- Instant and scheduled meetings
- Unlimited meetings
- Unlimited audio
- Unlimited guest calling
- Directory-based calling
- Screen sharing
- One-on-one chat
- Group chat in a meeting room
- Mobile apps
- Presence status

There's never been a better time to try Lifesize Cloud. Contact us to start a [free trial](#) or to [book a demo](#)!

# Lifesize® Cloud Core Subscription Plan

## What key features do I get as a Core Subscription Plan customer?

	Enterprise	Premium	Core
<b>Group video calls</b>	50-way	40-way	25-way
<b>Unlimited Lifesize HD camera systems paired to Lifesize Cloud</b> <small>(Does not impact subscription level)</small>	✓		
<b>Virtual meeting rooms</b>	Unlimited	1 per user <small>(Extra virtual meeting rooms can be added for an additional fee)</small>	1 per 2 users
<b>Skype for Business interoperability</b>	✓	✓	
<b>Lifesize Cloud Amplify, our recording and sharing solution</b>	10 hours per account included	Option to purchase for additional fee	
<b>SSO (Single Sign-on)</b>	✓	✓	
<b>Calendar for paired Lifesize Icon conference room systems</b>	✓	✓	

## What support do I get as a Core Subscription Plan customer?

	Enterprise	Premium	Core
<b>Extreme Support with 99.9% uptime service level agreement<sup>1</sup></b>	Included	Optional upgrade	
<b>Access to Lifesize Community</b>	✓	✓	✓
<b>Online access to onboarding and training materials</b>	✓	✓	✓
<b>Global support</b>	Phone, live chat and online	Phone, live chat and online	Live chat and online
<b>Support hours</b>	24x7x365	Business hours <sup>2</sup>	Business hours <sup>2</sup>
<b>Initial meaningful response<sup>3</sup> time</b>	1 hour <sup>4</sup>	6 hours <sup>2</sup>	Next business day
<b>Prioritized support queue</b>	✓		
<b>Dedicated Customer Obsession Team for onboarding, training and success</b>	✓	✓	
<b>Account reviews</b> <small>(Drive value and ROI through adoption, capacity management, product roadmap, customer support analysis and learning, product feedback and more)</small>	✓		

<sup>1</sup>Please see the official Lifesize Cloud Extreme Support Service Level Agreement for full details.

<sup>2</sup>Business hours: Sunday, 10 pm–Friday, 7 pm, Central Time, excluding holidays

<sup>3</sup>A Lifesize support engineer provides a meaningful response or resolution to your issue.

<sup>4</sup>Includes holidays and weekends

### HEADQUARTERS

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